

Note to Self

10<sup>th</sup> January 2012

Dear Owners and Investors,

Welcome to 2012 - here is hoping that this coming year will be a good one for us all in Cairns. This is only going to be a short one as I seem to be having issues with my email and it is really just a test message. I do have a tenant story for you.

The other day I was at Viewmont putting a new tenant in one of our units. I always run through everything in the unit, and make a point of showing them where the turn off valve is for the water. In this case it is in the hallway between the two units. A small half door has been installed and behind this is a lever for each unit. I noticed that the one for the neighbouring unit was turned off. I thought maybe he had gone away and turned it off as a precaution. Made a mental note to ring him to check.

I finished and was walking out and past the air conditioner for the neighbouring unit and heard it on - he wouldn't have turned the water off but left the air conditioner on, so I figured he was home. He has been a tenant of ours for a long time - nice young Japanese man. I went back and knocked on his door. When he answered I asked why the water was turned off. He then explained that the vanity tap was leaking badly so he turns off the water at the mains. I asked why hadn't it been fixed when we had some out there about a month ago - he told me it had happened since then. At least he did the right thing and turned the water off at the mains. I think I have to start working on my mind reading skills!

I am working on the submissions for the Parliamentary Inquiry, and will be sending you details on this soon.

Hope you are all happy and well in your world.

Linda